



Annual support agreement

Defibrillators are for life not just a one off purchase. They need to be maintained and looked after, and thus either costs can be incurred as they arise, or some form of support agreement can be put in place. As a charity, we offer the *annual support service* as a special service of the Community Heartbeat Trust, which includes full support for your community defibrillator, including areas you may not have considered!

The Community Heartbeat Trust charity is here to help communities get value from their investment into a community defibrillator scheme. In addition to the right equipment, right storage, training and Governance aspects, with CHT projects you can also have access to service and support programmes, community training and awareness programmes (Zoom and face:face) and also equipment insurance (via MSP).

Some of these services are also available via CHT Solutions (our not-for-profit shop) as a commercial *annual support service*. Prices are per site. Multiple site options are available.

Features	Cost pa
(May vary depending upon equipment used)	
All electrode/pad replacements (adult) both time expired and post-rescue, replacement batteries, replacement rescue kits, replacement safety items, loan defibrillator if yours out of action for more than 7 days, courier fees to you, software upgrades, rescue data downloading, post rescue counselling, telephone support, Post-rescue counselling service	
G3, G5, Lifeline AED, Lifeline VIEW, iPad SP1	£135 pa
Zoll AED 3, Mindray C2, (other models POA)	£165 pa

In addition, where a Managed Solution Partnership is being taken, we provide the theft, damage and public liability insurances. Prices + vat.

These are optional services, but we believe these offer a real value service for communities where these items will have to be bought anyway, even if paid for as you go. Annual support agreements are also available to those even if you have not bought your core equipment via CHT. Support agreements are for a minimum of 4 years.



For more information, please contact the Charity.
Commercial agreements may incur VAT.

www.communityheartbeat.org.uk